

Insurance & Healthcare

OUR DEDICATED TEAM PROVIDES A SEAMLESS CUSTOMER EXPERIENCE THROUGH SPECIALIZED SYSTEMS AND OPERATIONS. WHETHER USING TECHNOLOGY TO SPEED CLAIMS PROCESSING OR PROVIDING EXCELLENT SERVICE TO THE CLASS, RUST IS FOCUSED ON PROTECTING THE INTERESTS OF THE PARTIES AND THE COURT.

WHY PARTNER WITH RUST?

- **DEDICATED TEAMS MAXIMIZE YOUR CLASS MEMBERS' SATISFACTION**
Rust understands the sensitivity of working with your class members' insurance and financial information. Our experienced team leaders will help you make the right decisions by sharing their market insights and industry knowledge. Our customer service team is trained to provide one-call resolution to class members' questions and concerns, which improves overall satisfaction and customer retention.
- **TECHNOLOGY AND PROCESS INNOVATION DRIVES DOWN COSTS**
Our experience and expertise give us the insight needed to efficiently manage every step in the administration process, allowing us to provide an efficient solution for the parties. By deploying new technologies to speed the claims process and eliminate errors, working with legacy systems to extract the correct data, and understanding insurance and healthcare billing practices, Rust is able to drive down costs through maximized efficiency.
- **DATA PROTECTION THAT LOWERS YOUR RISK**
We understand the importance of protecting your internal data and lowering your risk profile. Our internal data security practices meet or exceed today's exacting industry standards. We have received system accreditation under the Federal Information Security Management Act (FISMA), comply with and adhere to Safe Harbor Principles, and undergo an annual SSAE 16 SOC 1 Type II Report audit of our data security and information technology controls. Other enterprise-class data security measures include employee screening, employee security training and a hardened production data center hosted at a Tier III network carrier.

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